

## 請即發佈

### 「電子健康聯盟」調查發現

#### 九成私家醫生支持及贊成推行全民電子健康記錄互通 給予適當培訓及技術支援為主要誘因

香港 - 2010年7月6日——「電子健康聯盟」於本年5月及6月期間，透過香港醫學會及香港西醫工會以問卷方式，就對於「電子健康記錄發展計劃」之認受程度進行調查，成功訪問了168位本地私家醫護界專業人士，主要包括私家醫生，其他為放射治療師、物理治療師等醫護人士。

#### 認受性及支持度比去年同期上升超過一成

是次調查結果發現，超過六成(61%)受訪者表示認識電子健康記錄發展計劃(十年規劃)，而接近九成(90%)受訪者對於香港推行全民電子健康記錄互通更表示支持及贊成，較去年同期的問卷調查，私家醫生對推行電子健康記錄的支持度上升了一成(去年調查結果顯示超過八成私家醫生贊成推行電子健康記錄互通系統)。同時，近九成(88%)受訪者同意全民電子健康記錄互通有助改善現時的醫療體系發展，這些數字顯示香港醫學界已廣泛接受醫療運作電腦化及電子健康記錄互通是未來發展的大趨勢。

#### 私家醫生態度積極並作好準備「互通」

調查結果亦顯示，接近七成(69%)受訪者表示願意於全民電子健康記錄互通投入服務後參加此計劃，當中七成半(75%)更表示已為參與此計劃作好準備，最主要原因包括在接收新症時可即時取得病人的綜合醫療記錄，以確保清楚了解病人過去的病歷並使其得到最適當的診斷及治療(67%)，其次是可減省在政府醫院轉往私家診所的病人重複不必要的醫療檢查(63%)及改善對病人的護理(52%)，這些結果充分反應本地私家醫生對實施全民電子健康記錄互通抱有積極及正面的態度。

雖然九成受訪者支持推行全民電子健康記錄互通，仍有部份私家醫生擔心病人的資料保密及安全性等技術問題(71%)及失去資料的擁有權及知識產權等相關問題(56%)。

「電子健康聯盟」執行委員會共同主席王春波醫生指出：「綜合是次調查的結果，私家醫生普遍認同香港有需要推行電子健康記錄互通，並同意互通將有助改善現有的醫療制度。調查結果既然反映了私家醫生對此的正面及積極態度，我們促請政府能盡快撥款提供相關的培訓課程及技術支援，資訊科技界可以為私家診所提供更多醫療作業或行政軟件管理系統的資訊服務，幫助他們選購市面上的輔助電腦軟件，以釋除私家醫生對於執行和運作層面上的憂慮。」

### **給予適當培訓及技術支援為主要誘因**

調查結果同時顯示，受訪的私家醫生表示促使他們選擇參與全民電子健康記錄互換計劃的誘因主要為市場是否有足夠為醫療人員及行政人員所提供的培訓等技術支援(58%)，其次是立法或監管規範(53%)。而五成四(54%)受訪者更表示自己願意參加電子健康培訓課程，另外近兩成(18%)則表示願意派員工參加，而當中最感興趣的培訓課題包括臨床和行政系統之示範(54%)及電腦應用支援及服務(49%)。

「電子健康聯盟」指導委員會主席鄧淑明博士表示：「在推行電子健康記錄互通的過程中，公私營醫療機構、醫生、病人以及資訊科技界也同樣擔當相當重要的角色。是次問題調查的結果非常具鼓勵性，不但反映醫療業界對於「互通」的認受程度與日俱增，而且已掌握到電子健康記錄互通對於醫療界整體的好處，特別是私家醫生對於電子醫療系統的需求，仍有相當大的發展空間。因此資訊科技業界於未來會繼續提倡更多支援方案及為私家醫生提供更多醫療作業的資訊服務，協助推行電子健康記錄互通計劃。」

電子健康記錄互通標準認證平台試驗計劃第一階段於去年 6 月開始運作，在過去一年，試驗計劃測試來自不同持分者的電子健康信息最終如何符合未來的全民健康記錄標準，希望來自不同醫療機構的電子健康記錄，能夠符合 2013/14 全面使用的電子健康記錄互通的最終標準。試驗計劃第一階段剛完成而且成績理想，第二階段亦於上月開始運作，歡迎更多醫療機構成為試驗計劃一員。

「電子健康聯盟」的宗旨是推進資訊科技在醫護服務的應用。因此，希望透

過是次調查報告，進一步掌握私家診所及醫院在實行電腦化的現況及對電子健康記錄及其互通的認受程度，從而能與資訊科技業界和醫護行業人員攜手規劃出切實可行的方案，加快在香港推行電子健康記錄互通。聯盟希望有關部門能繼續投放資源及提供培訓，再配合資訊科技界提供更多電腦系統服務和資訊，加強私家醫生的信心和裝備，可加快推行電子健康記錄計劃，令香港醫療體系更進一步。

歡迎到以下網址瀏覽或下載「電子健康聯盟」共享電子健康記錄調查報告：  
[www.ehealth.org.hk/survey.php](http://www.ehealth.org.hk/survey.php)

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#### 有關電子健康聯盟

「電子健康聯盟」成立於 2005 年，現為一個在香港註冊的非牟利組織，為醫護界和資訊科技界之間的合作建立橋樑，並致力推廣電子醫療科技的應用，藉此提升醫護服務的質素和效率。在過往數年，「電子健康聯盟」的工作集中於三個主要領域：醫療資訊的標準化、人力資源的培訓和發展、以及推動電子健康的試點項目。特別在培訓方面，「電子健康聯盟」與各大醫療，資訊及通訊科技部門緊密合作，為推廣電子健康而舉辦不同類型的培訓計劃、學術會議、研討會及論壇。

#### 我們的願景與使命

我們的願景是致力為香港創造一個優良的醫療保健系統，使公眾健康的資訊、病人的記錄及病歷可隨時於公私營部門互通，透過醫療資訊、資訊及通



訊科技的應用，令醫療服務更和諧、更優質和更有效。

我們的使命是帶動醫療專業人員和資訊科技專業人員，共同推動和促進資訊科技在醫療行業的使用，並通過醫療信息及資訊科技的使用，為香港全民提供一個更方便和有效的醫療系統。詳情可瀏覽網站 [www.ehealth.org.hk](http://www.ehealth.org.hk)

**eHealth Consortium Survey found  
Over 90% private doctors support and agree to implement electronic health record:  
Training and technical support provided are the main incentives**

Hong Kong - July 6, 2010---- eHealth Consortium (eHC), through the Hong Kong Medical Association and the Hong Kong Doctors Union, conducted a questionnaire survey on the recognition and support of the "electronic Health Record (eHR) Development Program (Ten-year plan)", from May to June 2010. The Consortium successfully received 168 completed questionnaires from local private healthcare professionals, including mainly private doctors.

Recognition and support has grown by 10% compared to last year's results.

The survey found that 61% of the respondents knew of the "eHR Development Program" (Ten-year Plan); and almost 90% of the respondents agreed and supported territory-wide eHR sharing. Compared to the results of last year, the support for eHR among private doctors has increased by 10% (more than 80% of private doctor respondents agreed to implement eHR last year). Meanwhile, 88% of the respondents agreed that eHR would help improve the existing healthcare system. These statistics show that the computerization of healthcare industry has been widely accepted by the medical profession in Hong Kong and eHR sharing will be the major trend in future.

Private doctors are positive and ready to "share"

The survey also showed that almost 70% of the respondents are willing to participate in the territory-wide eHR Program once it is implemented. Among them, 75% of the respondents indicating that they were ready to participate in the Program. The main reasons for eHR participation include getting access to consolidated medical records of patients upon new admission, enabling doctors to have a clear understanding of patients' medical history to ensure appropriate diagnosis and treatment (67%), reducing unnecessary duplication of medical examinations during transfer from public hospitals to private clinics (63%); and improving patient care (52%). These results fully reflect the positive attitude of local private doctors on the implementation of eHR sharing.

Although 90% of the respondents supported the implementation of eHR sharing, some private doctors are concerned about the data confidentiality and technical safety issues (71%), as well as issues related to the loss of data ownership and intellectual property (56%).

Dr. Wong Chun Por, the Co-Chairman of Executive Committee of e-Health Consortium said, "According to our survey results, private doctors generally agree that there is a need to implement eHR sharing, which will also help improve the existing healthcare system. The findings reflect the positive attitude of private doctors. We urge the Government to provide

funding support for the related training programmes and technical support services. Meanwhile, the IT industry may provide more applications and solutions related to system management and operation of healthcare services in the private sector, and provide assistance to the practitioners in choosing the auxiliary software in the market to ease their concerns on eHR sharing.”

#### Providing training and technical support are the main incentives

Survey results also show that the private doctors expressed the prime reasons for them to participate in the territory-wide eHR sharing is whether the market provides enough training and other technical support for medical professionals and administrative staff (58%), followed by legislative or regulatory requirements (53%). There are 54% of respondents indicating their willingness to participate in eHealth training courses and 18% of the respondents are willing to send employees to participate in the trainings. The most popular training topics include the demonstration of clinical and administrative systems (54%) and the technical support and general services for computer applications (49%).

Dr. Winnie Tang, the Chairman of Steering Committee of "eHealth Consortium" said, "In the process of implementing eHR, the public and private medical institutions, doctors, patients and the information technology sector equally play important roles. The results of the survey are encouraging, since not only that they show the increasing recognition of eHR in the medical industry, but the medical profession also understands the benefits of eHR. We see that there is still an increasing demand from private doctors in getting electronic medical systems and there is substantial room for continuous development for the IT industry in this area. . Therefore, the IT industry should continue to provide more technical solutions and new information to private practitioners to facilitate the implementation of the eHR Program. "

The first phase of “A Validation Platform for eHR Standards Conformity” began in June last year. In the past year, the pilot project tested the conformity of electronic health information from various stakeholders to the proposed territory-wide eHR sharing standards, hoping that eHR from different healthcare providers will be able to meet the final standard of eHR to be rolled out in 2013/14. The pilot project has achieved promising results in its first stage, and the second stage has just been launched last month. The Consortium welcomes more medical institutions from participating.

The objective of eHealth Consortium is to promote the applications of information technology in the healthcare sector. Therefore, it is hoped that the survey results would help enhance the understanding of the current state of computerization in private hospitals and clinics, facilitate the collaboration between the IT sector and healthcare practitioners in developing plausible solutions and expedite the development of eHR in Hong Kong. The Consortium hopes that the departments concerned may appreciate the needs of private doctors and, through communications and cooperation, continue to allocate appropriate resources to facilitate system computerization in the private healthcare sector. Together with the support from IT sector in



providing more system services and information to private doctors, the Consortium believe that the confidence of private doctors will be strengthened, allowing early participation in eHR Program and further improvements in our healthcare system.

For details about the survey results, please download the Survey on Readiness for Electronic Health Records (eHR) Sharing or visit the website [www.ehealth.org.hk/survey.php](http://www.ehealth.org.hk/survey.php)

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Established since 2005, eHealth Consortium ("eHC") is one of the major non-profit making organizations in Hong Kong. Our mission is to bring IT and healthcare professionals together to facilitate and promote the use of IT as a key enabler in the healthcare industry and position Hong Kong strategically in providing a more accessible and effective healthcare system. Over the years, our efforts are focused on three key areas, the standardization of medical information, the training of human resource, and the enhancement of projects or e-health. Especially on the training part, We work closely with the healthcare, information and information technology sectors to hold training programs, conferences, and seminal events.

Our vision is to facilitate the medical professions and the IT professionals to enhance the application for technology in medical industry. With the use of combination of IT technology, we create a well-integrated environment where the public health and patient information can be readily shared between the public and private sectors for the enhancement of the accessibility, quality and effectiveness of healthcare services in Hong Kong.

For details, please visit the website [www.ehealth.org.hk](http://www.ehealth.org.hk).